

Praxis Care Job Description

Position, Title & Grade:	Support Worker
Location:	Northern Ireland
Reporting to:	Manager/ Team Leader
Function/Department:	

Job Purpose/Summary:

Our support workers are central to ensuring that Praxis Care achieves our goal of providing quality care and support to our Service Users. Each of our Support Workers will work as part of a dedicated team to provide a high quality and reliable support service. Our Support Workers provide friendliness and encouragement towards our Service Users supporting independence and providing the environment for Service Users to achieve their desired outcomes. At Praxis Care we pride ourselves on delivering a high quality service ensuring that respect and dignity is at the forefront of all that we do.

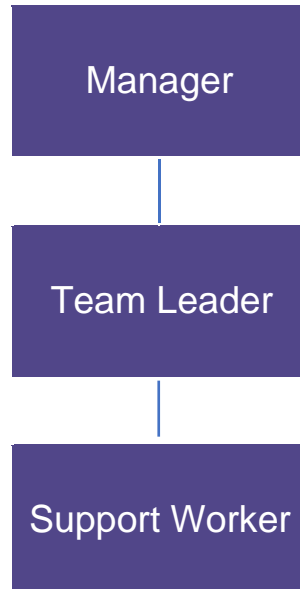
Key Accountabilities

- Supporting young person to maintain their physical and mental health.
- To work closely with Team Leaders and Service Managers preparing and implementing individual and group support programs.
- To work with other Support Workers and Team Leaders to promote a safe working and living environment. For some services this will involve resolving difficult situations which may arise from challenging behaviour and knowing the techniques and correct language to use resolve such situations (necessary training and coaching will be provided).
- To participate in monitoring and reviewing individual service users.
- To be familiar with all administration requirements of the service, ensuring relevant and important information is recorded and logged as per the services reporting guidelines (particular focus on critical incident reporting).
- To be fully aware of all policies and procedures in place within the service (including Health and Safety), ensuring attendance and participation at all related training.

Requirements of the Role

The above mentioned duties are not exhaustive and the post holder will be required to carry out other duties as and when necessary. It should be noted that stated duties or location associated with the post may change to meet the future needs of the organisation.

Organisational structure



	Direct/Internal	Indirect/External
Budget		
Staff		
Liaison & Influence	<ul style="list-style-type: none"> • Other support workers, Team Leaders, Line Manager • Service Users 	<ul style="list-style-type: none"> • Health Trust and regulatory bodies • Service User families • External suppliers

Criteria	Essential	Desirable
Education/Training Qualifications	<input type="checkbox"/> Good literacy and numeracy skills	
Experience	<input type="checkbox"/> Interest in working with young people within a care environment.	<input type="checkbox"/> Experience working within a care environment.
Skills & Competencies	<ul style="list-style-type: none"> • Good interpersonal skills • Good oral and written communication skills • Ability to use initiative • Excellent organisational skills • Computer skills 	



<p>Attributes</p>	<ul style="list-style-type: none"> • Calm and level-headed • Ability to use initiative • Patient and tolerant • Approachable and understanding • Respectful 	<p>Shaped around the individual</p>
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		<p>Full valid driving licence on application and access to own transport on appointment. If a disability precludes an individual from holding a driver's licence, it should be stated how they can meet the mobility requirement of the post.</p>
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Decision Making Authority	Recommendation Types and Levels
<p>☐ Ability to make low-medium level decisions within clearly defined parameters as defined by Team Leader and Manager</p>	<p>☐ Can put forward suggestions and recommendations to Team Leaders regarding areas of improvements within scheme and also suggestions for variations within service users care plans.</p>